

SANDIA HEIGHTS SERVICES
10 TRAMWAY LOOP NE
ALBUQUERQUE NM 87122
PHONE: (505) 856-6419
WEBSITE: www.sandiaheightsservices.com

BUSINESS HOURS
8:00 AM - 12:00 NOON
1:00 PM - 5:00 PM
MONDAY - FRIDAY

METER READINGS ARE FOR WATER USAGE MEASURED IN GALLONS. ESTIMATED READINGS WILL HAVE AN "E" AFTER THE READING. THE FIRST LINE ITEM OF YOUR BILLING STATEMENT DETAIL REPRESENTS THE PREVIOUS AND PRESENT METER READINGS. YOUR CURRENT WATER CONSUMPTION IN GALLONS IS BASED ON THOSE READINGS, AND THE BASE CHARGE PLUS YOUR USAGE CHARGE USING THE FOLLOWING RATES APPROVED BY THE NM PUBLIC REGULATION COMMISSION FOR RESIDENTIAL & COMMERCIAL SERVICE:

WATER SERVICE BASE RATES:

METER SIZE	BASE RATE	USAGE CHARGES FOR ALL METER SIZES
3/4"	\$19.70	\$3.69 PER 1,000 GALLONS UP TO 9,000 GALLONS USED
1"	\$25.06	\$4.54 PER 1,000 GALLONS OVER 9,000 GALLONS USED
1-1/2"	\$32.51	
2"	\$51.96	
3"	\$197.80	

NOTE THAT THE MONTHLY METER CHARGE APPLIES WHETHER OR NOT THE CUSTOMER USES ANY WATER.

SANITARY SEWER RATES APPROVED BY THE NEW MEXICO PUBLIC REGULATION COMMISSION ARE CHARGED AT A FIXED FLAT MONTHLY RATE AS FOLLOWS:

RESIDENTIAL MONTHLY CHARGE: \$31.38
COMMERCIAL MONTHLY CHARGE: \$329.52

THE FOLLOWING SERVICE FEES MAY ALSO BE CHARGED:

NEW SERVICE TRANSFER FEE WATER & SEWER	\$20.00
RECONNECT FEE DURING BUSINESS HOURS	\$20.00
RECONNECT FEE AFTER BUSINESS HOURS	\$40.00
NSF CHECK FEE	\$25.00
METER TEST FEE (1ST TEST NO CHARGE)	\$25.00

PLEASE NOTE THAT ONLY THE WATER AND SEWER RATES ARE REGULATED BY THE NEW MEXICO PUBLIC REGULATION COMMISSION. THE WATER AND SEWER COMPANIES' BILLING RULES ARE AVAILABLE FOR REVIEW AT THE COMPANIES' BUSINESS LOCATION.

CUSTOMER SERVICE BILLING INQUIRIES: (505) 856-6419
WATER/SEWER EMERGENCY MON-FRI (7AM-4PM): (505) 856-6345
AFTER HOURS WATER/SEWER EMERGENCY: (505) 888-5336



ANNUAL WATER QUALITY REPORT

Our Annual Water Quality Report for 2015 is now available on our website at

www.sandiaheightsservices.com/2015waterreport.pdf

This report contains important information about the source and quality of your drinking water. If you would like a paper report mailed to your home, please call (505) 856-6419.