



20 Tramway Road NE
Albuquerque NM 87122

(505) 856-6419
www.sandiaheightsservices.com

Keep this portion for your records

FRONT OF BILL

CUSTOMER NAME JOHN DOE DUE DATE: 03/15/2018

SERVICE ADDRESS 0000 SANDIA HEIGHTS DRIVE
ACCOUNT # 12345678
DUE DATE 03/15/2018

PREVIOUS 90 DAYS \$
PREVIOUS 60 DAYS \$
PREVIOUS 30 DAYS \$ 139.68
CURRENT CHARGES \$ 123.59

PAST DUE CHARGES ARE DUE IMMEDIATELY!

CURRENT CHARGES ARE DUE BY THE 15TH.

***** TOTAL DUE \$ 263.27 *****

FOR SERVICE FROM 1/16/2018 TO 2/20/2018
NUMBER OF DAYS IN CURRENT BILLING CYCLE IS 35

| BILLING DETAIL | PREVIOUS READING | CURRENT READING | USAGE IN GALS | CHARGES |
|---------------------------|------------------|-----------------|---------------|---------|
| Current Meter: | 2165200 | 2168980 | 3780 | 33.65 |
| Sewer | | | | 32.64 |
| Sanitation-64T / 64R..... | | | | 21.40 |
| Tax | | | | 3.55 |
| Security Rate 1 Chg | | | | 19.75 |
| SHHA DUES | | | | 8.00 |
| ADDT'L 96 R | | | | 5.75 |
| Previous Balance | | | | 139.68 |
| Water Conserve Fee | | | | 0.11 |

NOTICE: ONLY THE WATER AND SEWER RATES ARE REGULATED BY THE NM PUBLIC REGULATION COMMISSION

YOUR LAST PAYMENT WAS RECEIVED ON 1/3/18
IN THE AMOUNT OF \$ 117.15

TOTAL DUE \$ 263.27

TO ENSURE PROPER CREDIT - RETURN THIS PORTION WITH YOUR PAYMENT

| | |
|--|---|
| Make checks payable to Sandia Heights Services 20 Tramway Rd NE Albuquerque NM 87122 | ACCOUNT # 12345678 SERVICE ADDRESS 0000 SANDIA HEIGHTS DR DUE DATE 03/15/2017 TOTAL DUE 263.27 |
|--|---|

For Customer Service or Billing Inquiries
Call (505) 856-6419

IF YOUR DUE DATE STATES
"DRAFT PAID" YOUR PAYMENT
WILL BE DEBITED FROM YOUR
ACCOUNT ON THE 5TH OF THE MONTH

JOHN DOE
PO BOX 10369
DES MOINES, IA 50306

SERVICE ADDRESS: Address where services are received.

ACCOUNT #: Account number associated with the property/service address.

DUE DATE: Date payment for current charges must be received by.

PREVIOUS 90, 60, 30 DAYS: Amount(s) outstanding from the prior month(s), due immediately.

CURRENT CHARGES: Current months' charges, due by the due date.

TOTAL DUE: Total of previous balances (if any) and the current month's charges.

FOR SERVICES FROM: Dates covered in the current billing cycle.

NUMBER OF DAYS IN CURRENT BILLING CYCLE: Total number of days included in the current billing cycle.

**** ALL BILLS/ACCOUNTS ARE NOT THE SAME, YOUR BILL MAY NOT INCLUDE ALL OF THE BELOW CHARGES ****

CURRENT METER: Refers to the water meter assigned to the property.

PREVIOUS READING: The prior month's meter read.

CURRENT READING: The current month's meter read.

USAGE IN GALS: Total water usage in gallons for the current billing cycle (current month's meter read – prior month's meter read).

SEWER: Wastewater (sewer) services.

SANITATION: Trash collection services.

TAX: State tax.

SECURITY RATE **:** Sandia Heights Security membership fee.

SHHA DUES: Sandia Heights Homeowners Association membership fee.

ADDT'L *:** Additional trash and/or recycle bin fee.

PREVIOUS BALANCE: Any outstanding amount(s) from prior months.

WATER CONSERVE FEE: \$0.03 per 1,000 gallons

Mailing address, may be different than the service address.

SANDIA HEIGHTS SERVICES

10 TRAMWAY LOOP NE

ALBUQUERQUE NM 87122

PHONE: (505) 856-6419

WEBSITE: www.sandiaheightsservices.com

BUSINESS HOURS

8:00 AM – 12:00 NOON

1:00 PM – 5:00 PM

MONDAY - FRIDAY

BACK OF BILL

METER READINGS ARE FOR WATER USAGE MEASURED IN GALLONS. ESTIMATED READINGS WILL HAVE AN "E" AFTER THE READING. THE FIRST LINE ITEM OF YOUR BILLING STATEMENT DETAIL REPRESENTS THE PREVIOUS AND PRESENT METER READINGS. YOUR CURRENT WATER CONSUMPTION IN GALLONS IS BASED ON THOSE READINGS, AND THE BASE CHARGE PLUS YOUR USAGE CHARGE USING THE FOLLOWING RATES APPROVED BY THE NM PUBLIC REGULATION COMMISSION FOR RESIDENTIAL & COMMERCIAL SERVICE:

WATER SERVICE BASE RATES:

| METER SIZE | BASE RATE | USAGE CHARGES FOR ALL METER SIZES |
|------------|-----------|---|
| 3/4" | \$19.70 | \$3.69 PER 1,000 GALLONS UP TO 9,000 GALLONS USED |
| 1" | \$25.06 | |
| 1-1/2" | \$32.51 | \$4.54 PER 1,000 GALLONS OVER 9,000 GALLONS USED |
| 2" | \$51.96 | |
| 3" | \$197.80 | |

NOTE THAT THE MONTHLY METER CHARGE APPLIES WHETHER OR NOT THE CUSTOMER USES ANY WATER.

Explanation of water charge calculation, including the monthly base rate fee.

SANITARY SEWER RATES APPROVED BY THE NEW MEXICO PUBLIC REGULATION COMMISSION ARE CHARGED AT A FIXED FLAT MONTHLY RATE AS FOLLOWS:

RESIDENTIAL MONTHLY CHARGE: \$32.64
COMMERCIAL MONTHLY CHARGE: \$342.70

Flat monthly sewer fee.

THE FOLLOWING SERVICE FEES MAY ALSO BE CHARGED:

| | |
|--|---------|
| NEW SERVICE TRANSFER FEE WATER & SEWER | \$20.00 |
| RECONNECT FEE DURING BUSINESS HOURS | \$20.00 |
| RECONNECT FEE AFTER BUSINESS HOURS | \$40.00 |
| NSF CHECK FEE | \$25.00 |
| METER TEST FEE (1ST TEST NO CHARGE) | \$25.00 |

Explanation of potential additional fee's.

PLEASE NOTE THAT ONLY THE WATER AND SEWER RATES ARE REGULATED BY THE NEW MEXICO PUBLIC REGULATION COMMISSION. THE WATER AND SEWER COMPANIES' BILLING RULES ARE AVAILABLE FOR REVIEW AT THE COMPANIES' BUSINESS LOCATION.

CUSTOMER SERVICE BILLING INQUIRIES: (505) 856-6419
WATER/SEWER EMERGENCY MON-FRI (7AM-4PM): (505) 856-6345
AFTER HOURS WATER/SEWER EMERGENCY: (505) 856-5336